

Tax Digital Transformation Services Project

I. Project purpose

Import new information technologies to enhance the quality of information services, and build an intelligent tax information data management environment. Construct high-quality services for smart taxation and cultivate analytical talents to enhance the efficiency and quality of tax administration.

II. Implementation content

- A. Use artificial intelligence (AI) technology and provide integrated AI audit services to enhance the efficiency of tax audit.
- B. Build National Tax intelligent customer service to improve tax administration and service efficiency.

III. Expected benefits

- A. Use artificial intelligence (AI) and data analytics technology to provide intelligent tax information can reduce both the burden of counseling by the inspection agency and the cost of inspection, and improve both tax administration efficiency and tax service quality.
- B. National Tax intelligent customer service that provides 24-hour consulting service to increase service capacity and improve overall satisfaction.
- C. Importing new information technologies to establish a convenient digital environment, and innovate tax service.